

## Routine Maintenance for Collectors

This tech tip highlights some routine maintenance that collectors can perform while out on the route to improve the player and location experience and reduce the number of service calls:

1. Tighten the screws on the motherboard.
  - a. This reduces noise from electrical feedback and interference.
  - b. Bring along a Phillips head screwdriver.
2. Check the time on the machine.
  - a. Having the machine set to the correct time makes it very easy to navigate the logs when there is a question about a ticket.
  - b. Many machines are configured to automatically reboot each night. Having the correct time set on the machine will prevent this reboot from happening inadvertently during business hours.
3. Check the paper level.
  - a. If the location has a key to the machine, then the collector could leave them a spare roll to replace themselves.
  - b. Otherwise, he could replace the roll while he's there to prevent a service call.